Our Safer Home Commitment

As we continue to deal with the impact and ongoing concerns of the Coronavirus, Covenant Living is introducing our Safer Home Commitment. At all Covenant Living communities throughout the country, our dedicated staff are focused on our number one priority of keeping our residents and employees safe. In order to deliver on this, we have developed very specific protocols to create a Safer Home for our residents and the employees that serve them.

Testing
✓ Testing of Skilled Nursing and Assisted Living residents for COVID-19.

Disease Prevention
✓ Appropriate physical distancing is expected at all times.
✓ Facial coverings or masks are required for employees at all times and for residents when outside of their homes.
✓ Frequent, thorough hand washing is strongly encouraged, especially after touching surfaces outside of the home and before leaving home.

Cleaning
✓ Covenant Living has partnered with our national cleaning supplier to procure disinfectants proven effective against COVID-19.
✓ Our communities have increased the frequency of cleaning in all common areas and on all high-touch surfaces.
✓ We have continued to enhance cleaning protocols in all residential living residences with special attention given to all high-touch surfaces like door handles, refrigerator doors and faucets.

Healthcare
✓ Skilled Nursing rooms are now cleaned twice a day, including a deep clean of all surfaces and flooring in the morning and a second disinfection in the afternoon of all high-touch surfaces.
✓ Designated rooms in Skilled Nursing have been reserved for the care and movement of COVID-19 patients in a contained environment. A limited number of staff is permitted to enter and only when wearing full Personal Protective Equipment (PPE).
✓ Isolation rooms in Skilled Nursing are cleaned twice a day, including a deep clean of all surfaces and flooring in the morning and a second disinfection in the afternoon of all high-touch surfaces.

✓ A specific check-list of thorough cleaning procedures is provided and followed for each isolation room cleaning.

✓ All common areas, offices, hallways, break rooms, dining areas, nursing stations and other high-touch surfaces in Skilled Nursing and Assisted Living are disinfected at least twice a day.

✓ All common areas and hallways in Skilled Nursing and Assisted Living are disinfected daily during off hours with an electrostatic sprayer.

✓ Portable handwashing stations have been placed in healthcare hallways where needed in order to encourage frequent handwashing.

Housekeeping Staffing

✓ Additional housekeeping staff have been added to meet increased cleaning demands.

✓ Our housekeeping teams established relationships with local staffing agencies in order to staff up quickly in an emergency situation.

Housekeeping Training

✓ All housekeeping staff completed initial training on handwashing and PPE.

✓ All housekeeping staff will be audited weekly on proper handwashing and proper donning and doffing PPE.

✓ All housekeeping staff received special training on cleaning isolation rooms, including donning and doffing PPE, cleaning equipment, and maintaining infection control in and out of the room.

✓ All housekeeping staff assigned to isolation rooms will be audited regularly.

Laundry & Trash

✓ We have increased the frequency of laundry and trash pick up.

✓ Laundry facilities will follow infection control practices at all times including procedures for washing PPE as identified by the CDC.